

Faculty Practice Development, Challenges & Lessons Learned

A Pain Management Practice

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Rutgers-Newark



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St. Michael's Medical Center



- Founded by Franciscan Sisters of the Poor -1867
- 357 bed facility
- 7 multistory buildings
- Campus: one full city block
- Academic teaching hospital

The Peter Ho Memorial Clinic The first and largest HIV/AIDS treatment clinic in New Jersey, the Peter Ho Memorial Clinic provides medical services, case management, psychological services, nutrition counseling, and substance-abuse counseling for people who are HIV positive or have AIDS.





The Proposal

- SMMC Peter Ho Clinic requested a faculty practice arrangement with Rutgers University CON for a pain management specialist
- Literature supported the role
- Goals for Pain Management:
- > eval/treat all patients c/o pain or requesting opiates
- > develop & implement pain management policy
- decrease opiate dosage/use
- evaluate for abuse/diversion

Issues Prompting Proposal

patient pain issues escalating opioid prescribing question of diversion psychiatric issues aberrant drug related behaviors 1 1



SMMC Challenges

- Hospital Stability / Funding
- HCP Preconceived Perceptions of HIV/Pain
- HCP Prior Medical Practice
- Lack of Knowledge
 - Pain Management Best Practices
 - State/Federal Laws



- > 50% prior history of drug abuse
- Uninsured

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- Unemployment
- Noncompliance
- Addiction vs pseudo addiction
- Diversion College of Nursing

Essex County Statistics

- HIV by Transmission Category & Sex 12/31/12 Injection drug use:
- Male
 %
 Female
 %
 Total
 %

 5655
 39
 3111
 37
 8766
 38

Total Transmission:

- 14327 100 8467 100 22794 100
- Poverty Rate:
 - Newark: 27% NJ: 18% US: 13.8%
- Uninsured:

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- Newark: 33.8% NJ: 13.1% US: 15.1%
- Unemployment July 2013

Newark: 14.2% NJ: 8.6% US: 7.4%



Contract Agreement RU & SMMC



SMMC Benefits

- Practicing APN in Pain Management
- Academic faculty to provide educational seminars to Residents, Fellows, APNs, Nursing staff
- Ryan White Grant Increase Comprehensive Services
- Interdisciplinary Research
- ID Fellows refer all requests for narcotics

RU Benefits:

- Faculty Practice Site
- Clinical site for APN students
- Clinical site for RU HIV track students
- Clinical site to carry out DNP projects
- Interdisciplinary Education
- Interdisciplinary Research

Key Outcomes

- Opiate Prescriptions Written
- Opiate Dose prescribed
- Rate of Illegal Drug Use
- Rate of Diversion (Prescription not used)
- Use of Multiple Providers
- Referrals : Number & Specialty
- Adjuvant Drugs Use
- Patient Follow-through with Plan
- Satisfaction: Patient & Staff

The Contract

- SMMC:
- Hourly rate billed each quarter
- Yearly renewal based on need & funding
- RU student rotation & faculty research
- RU:
- >1-2 days/ 50 weeks
- Faculty Practice Contract: 10% Dean, 10% FP Plan, 10% University,
- ≻70% faculty / Workload release time

The Practice Plan

• Prior to Start

Develop Program Develop Pain Contract Develop EMR Record **Develop Initial Pain Visit Form Develop Return Visit Form Develop Patient Handouts** Choose Urine Drug Screen Credentialing

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Universal Precautions in Pain Medicine

- 1. Diagnosis with appropriate differential
- 2. Psychological assessment, including risk of addictive disorders
- 3. Informed consent
- 4. Treatment agreements
- 5. Pain and function assessments
- 6. Use of pain medications on a trial basis (particularly opioids)
- 7. Reassessment of pain, function, and behavior
- Regular reassessment of the "4A's": Analgesia, Activities of daily living (ADL), Adverse events, Aberrant drug-taking behavior
- 9. Periodic review of diagnosis and comorbidities

10. Documentation

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St. Michael's Medical Center PAIN MANAGEMENT GUIDELINES AND CONTRACT Name Goals for Taking Opioid Medications:

I,_____, understand that compliance with the following guidelines is

DOB

important to the continuation of pain treatment by _____ ___ ___

1. I will take medications at the dose and frequency prescribed. No other pain medications are to be taken unless discussed first with _____Peter Ho_NP/MD

- 2. I will comply with my scheduled appointments.
- 3. No pain medication will be refilled by phone. I understand that pain medication prescriptions will only be refilled at the scheduled clinic appointments.
- 4. I will not request controlled-substances or any other pain medicine from prescribers other than Peter Ho NP/MD
- 5. I will consent to random drug testing.
- 6. I will protect my prescribed medications. No lost or stolen medications will be replaced.
- 7. I will tell all my health care providers / physicians that I am receiving pain treatments through and/or from: Peter Ho Clinic NP/MD_____
- 8. I agree to participate in psychiatric, neuropsychology and substance abuse assessments.
- 9. This agreement will be placed in my medical record.
- 10. I understand that my medical records may be used anonymously for research.
- 11. I understand that if I have any questions or concerns regarding my pain treatment that I will call my primary care provider at : Peter Ho Clinic _____

I have read and understand the above guidelines.

Patient

Health Care Provider

Date

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Initial Pain Assessment Tool

Date:____

| - i | - 1 | | - | - | - |
|-----|------------|---|---|---|---|
| | | | | - | |
| _ | | _ | | _ | |

_____ DOB:_____

Diagnosis:______Health Care Provider:______

L Location: Patient or nurse marks drawing

| Fight Lori Right Lori Lori Figer | |
|---|--|
| Present | |
| Worst pain gets: Best pain gets: | |
| Acceptable level of pain: | |
| III. Quality: (Use patient's own words, e.g., prick, ache, burn, frob, pull, sharp) | |
| IV. Onset, duration, variations, rhythms: | |
| V. Manner of expressing pain: | |
| VI. What relieves the pain? | |
| VII. What causes or increases the pain? | |
| VIII. Effects of pain: (Note decreased function, decreased quality of life.) Accompanying symptoms (e.g., nausea) | |
| Sileep Appetite | |
| Physical activity | |
| Relationship with others (e.g., irritability) Emotions (e.g., anger, suididal, crying) | |
| Concentration | |
| Other | |
| IX. Other comments: | |
| | |

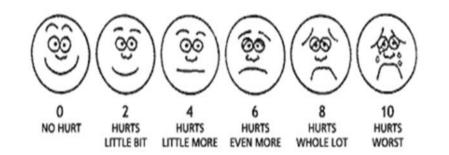
X. Plan:

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Follow-up Pain Assessment



Wong-Baker FACES Pain Rating Scale



From Wong D.L., Hockenberry-Eaton M., Wilson D., Winkelstein M.L., Schwartz P.: <u>Wong's</u> <u>Essentials of Pediatric Nursing</u>, ed. 6, St. Louis, 2001, p. 1301. Copyrighted by Mosby, Inc. Reprinted by permission.

• General

- Measure "5th vital sign" using tools (i.e. numeric scale, face scale); respond urgently to pain 8 or
- more
- Follow amount and duration of response
- Assess performance status
- Partner with patient/family in setting goals of care
- Balance function vs.
 complete absence of pain

| Diagno | sis: | | | | | | | | | | | | | |
|---------|-------------|-----|----------|------|-----|-----------|---|---|---|---|-----|---------|---------|--------------|
| Pain me | edications: | | | | | | | | | | | | | |
| Pain sc | ale rating: | 0 | 1 | 2 | з | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| Advers | e effects: | | | | | | | | | | | | | |
| None | Nausea | 1 | Vomiting | | | Confusion | | | | 1 | Sle | epiness | Fatigue | Constipation |
| Treatm | ent of adve | rse | ef | fect | ts: | | | | | | | | | |

Since the last clinic visit, how much relief have pain treatment and medication provided? Please circle the one percentage that shows how much relief you have received.

10% 20% 30% 40% 50% 60% 70% 80% 0% 90% 100% No relief Complete relief

Circle the one number that describes how, during the past 24 hours, pain has interfered with your:

| General activity | | | | | | | | | | Interactions with other people | | | | | | | | | | | |
|---|-----|---|---|---|---|---|---|---|---|--------------------------------|-------------------|-----|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | з | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 0 | 1 | 2 | з | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Does not Completely interfere interferes | | | | | | Does not Completely interfere interferes | | | | | | | | | | | | | | | |
| M | ood | | | | | | | | | | SIC | eep | | | | | | | | | |
| 0 | 1 | 2 | з | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 0 | 1 | 2 | з | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Does not Completely interfere interferes | | | | Does not Completely interfere interferes | | | | | | | | | | | | | | | | | |
| Ability to work (in or out of home) | | | | | | | | | | ne) | Enjoyment of life | | | | | | | | | | |
| 0 | 1 | 2 | з | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 0 | 1 | 2 | з | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Does not Completely interfere interferes | | | | | Does not Completely interfere interferes | | | | | | | | | | | | | | | | |

_ _ _ _ _ _ _ _ _ _ _ _ _ PHYSICIAN TO COMPLETE

Complaints/ROS: ____

Physical examination: BP: ______ HR: _____ RR: _____ Weight: _____

HEENT: _____ Heart: _____ Lungs: ____ Focused examination: ___

Impression

1. Goals Attained? Yes No Working on

Progress? _____

Plan/discussion

- Medication prescription provided? Yes No
- If yes, what drug and amount: ____
- 2. Urine drug screen ordered or due? Yes No
 - If male, check testosterone periodically: Yes No
- 3. Follow-up in: 1 2 3 months

Physician signature:

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Exit Strategy Guide for Discontinuation of Opioid Therapy

Determine patient is not sufficiently responsive to opioid therapy to continue with such treatment Suggested criteria:

- Intolerable side effects at the minimum dose that produces effective analgesia
- Reasonable attempts at opioid rotation unsuccessful
- Noncompliance with patient care agreement
- Clinically rational dose escalation without adequate analgesia
- Deterioration in physical, emotional, or social functioning attributed to opioid therapy

Key Outcomes – Informal Findings

- Data Collection Ongoing
- Informal Findings:
 - Decrease in Diversion of Drugs
 - Decrease in Drug Abuse
 - Fellows/Attendings review/ order urine drug screen
 - Fellows / Attendings increased referrals
 - Overall decrease in opiate doses
 - Increased Orthopedic, Interventional Pain, Neurology, Rheumatology and Physical Therapy Referrals
 - All patients prescribed ajuvants

Lessons Learned

- Time Management
- Rely on Clinical Judgment
- Use of PM tools for ALL patients
- Inquire about patient goals
- Reinforce functional goals
- Reinforce message to patients & providers
- Excellent Musculoskeletal & Neurological Assessment Skills