



Healthcare Crisis

- Increase in patients in need of health care with Affordable Healthcare Act
- · Increase in the aging population
- Loss of primary care providers
- · High healthcare cost
- Accessibility
- · Rural Health



Problems in Rural Healthcare

- · Limited access to healthcare providers
- Limited use of interprofessional teams
- · Limitation in use of technology
 - Inability to obtain technology
 - Minimal knowledge of newest technologies
- Minimal counseling to promote wellness and good health (time, expertise, etc.)



PURPOSE

 To present the process that is required to prepare NP students to develop their own practices.



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Course: Business of Practice

- Personal Assessment
- · Practice/Community Assessment
 - External Assessment
 - Internal Assessment
 - SWOT Analysis
- Professional Support/Resources
 - Legal
 - Accounting
 - Financing
- Business Plan

Step 1: Personal Assessment

- "Do you really want to have a practice?"
- Help students identify whether they have the personality to run a practice
 - "Are you a risk taker?"
 - · "Do you have resources?"
 - "Are you known in your community?"
 - "Are you comfortable with your clinical skills?"
 - "Does owning a practice fit your vision?"

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Step 2: External Community Assessment

- Teach students to conduct a community assessment.
- Assess the needs of the community:
 - What providers are located in community?
 - Where do patients go for care?
 - What are access issues for patient?
- Assess the perspective of the community:
 - Is community supportive of NP as provider?
- · Assess Healthcare needs



Step 2: Internal Assessment

- Assess practices that are similar to understand requirements for a clinic
 - Personnel
 - · What personnel are needed
 - · What are their charges
 - Equipment
 - Administrative needs
 - Space
 - Visit other practices
 - · How are they set up

Step 2: SWOT Analysis itrengths Clinical ability Understanding rules & regulations Knowing how to run a business Known in community Relationship with other providers Known in hospital Pharmacy far away Patients must travel a distance Opportunities Threats No providers close by Some physician opposition ER primary source of healthcare Seeing patients over state line Meeting requirements of 2 states Support Labs and pharmacy would discount Different financing for NP on EHR (1) **OLD DOMINION**

Step 3: Support/Resources

- Financing
 - Building (buy or rent)
 - Equipment
 - Start up
- Accounting
 - Taxes
 - Personnel
- Legal
 - Business set-up
 - Regulations



Step 3: Support/Resources

- Interprofessionalism
 - Specialists
 - Allied Health
- Technology
 - EMR or not
 - Telehealth for provider support
 - EKG, etc.
- Business Knowledge
 - Courses
 - Small Business Administration
 - Better Business Bureau
 - Chamber of Commerce



Everhart Primary Health Care Proport By: Carole Everhart Carole Everhart

Business Plan

- Have students develop a business plan as an assignment
- Purpose of Business Plan
 - Blueprint for business
 - Where you are going
 - What you need
 - Cost of set-up
 - Overhead



Three Year Financial Plan

- · Last part of business plan
- Need financial plan to get loan from bank
- Frame for requesting funding (bank, etc.)
- In 3-5 years you must be able to cover cost
- Questions:
 - What will your expected income be
 - What will your expected overhead be
 - How will you be able to reduce overhead



Marketing Plans

- How are you going to let the community know you are there?
 - Chamber of Commerce
 - Petition community
 - Articles in newspaper
 - Local TV stations
 - Seek community help
 - Word of mouth
 - Like a politician





Practice Decisions

- Federal subsided clinic, corporation, partnership, single owner?
- Will you take third party payment?
- · What are your fees?
- 501c3 non profit or for profit?
- · Can you barter?
- Will you work evenings, weekends?
- What will you prescribe?



Patient Considerations

- How do they feel about paying out of pocket?
- Co-pays or deductibles may be high so patient might be willing to pay out of pocket
- What do they value in practice?
- How do they feel about NPs as their Primary care provider?



Lessons Learned

- If you are fee for service, you must have great outcomes in order to keep patients coming?
- Time is of value
- Return phone calls
- Develop relations
- Technology is not my enemy
- Need to learn how to go after funding
- It is all worth it!! In fact, more than worth it!!

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